

ITEMS ON REPEAT?

SOME ITEMS ON REPEAT, SOME NOT

Keep all together and process as acute

Medicines Review due or require re-authorisation?

Had before?

One further issue authorised by GP?

Prescribed in last 12 months?

Item due yet?

Regular usage?

Bear in mind any Additional Notes

All items ETP-compliant?

Do NOT issue yet

Issue as electronic

Issue ALL as FP10

Medicines Review due before next Rx?

Check with patient

Drug due yet?

Do NOT promise a Rx Explain GP may phone or want to see first

Do NOT issue:
•Communicate with patient or
•Return request to pharmacy

No action required

Task GP for Meds Review

Possible outcomes

Task GP with all the information gathered

Task GP with relevant info such as recent issues/dates/quantities

Task GP with request AND suggest adding to repeat

Processing

NO

NO

YES

YES

YES

YES

YES

NO

YES

NO

NO

NO

NO

NO

NO

NO

YES

YES

YES

YES