



Issue 2 October 2019

Medicines Optimisation in Care Homes (MOCH) Newsletter for Care



Medication Ordering

Ensure that medications are ordered using the repeat generated by the surgery and cross reference with MAR chart. We are seeing medications reordered that are short course treatments, on not on repeat.



All about you!

Welcome to our latest addition.

This month's focus is on the CQC report reviewing issues they find during inspections.

<https://www.cqc.org.uk/publications/major-report/medicines-health-social-care>

Please look at the full report in detail, the extract shown highlight the issues we have seen in Wiltshire

<https://prescribing.wiltshireccg.nhs.uk/new>

Staff training and competence (findings in CQC report)

NICE guidance states that staff should have an annual review of their skills and competency. We found some providers were not carrying out competency assessments or regular competency checks. Some staff reported to us that they had not received any formal medicines training.

We also expect to see clarity over who is responsible for training staff about medicines and that this training is kept up-to-date.

Medicines administration findings by CQC

A number of the areas of risk that we (CQC) found related to issues around administration of medicines.

Administering an incorrect dose of medication was the most commonly-reported error in statutory notifications from adult social care services. This happened for a variety of reasons ranging from record keeping, to ongoing pressures on staff.

As will all service types that CQC regulates, we found problems with administration of 'when required' medicines, such as pain relief, or asthma reliever inhalers. Staff in adult social care services did not always have enough information to ensure that they were able to support people with these medicines.

Our analysis also showed us that providers need to consider their requirements when administering medicines covertly. We found that providers did not always comply with the Mental Capacity Act, or act on guidance on how to alter medicines safely. We did however find some excellent examples of steps taken to reduce repeated refusals of medicines, which prevented the need for medicines to be administered covertly.

CQC have highlighted the benefits of MOCH supporting homes –

extract taken from the CQC newsletter dated 6th June 2019.

Adopting NHS England initiatives such as [Enhanced Health in Care Homes](#) and [Medicines Optimisation in Care Homes](#) can help drive improvement by involving pharmacists and providing joined-up primary, community and secondary care to residents of care and nursing homes.



Email us at wccg.moch@nhs.net

To view WCCG Medicines Management MOP Up Newsletter, sent to all GP Practices and Community Pharmacies within Wiltshire, please see <https://prescribing.wiltshireccg.nhs.uk> Tel: 01380 733881