

# Pharmacist Support for Care Homes – a Call to Action

## Why?

- Already part of EHCH
- Future Network DES
- Covid-19 pandemic escalated need for improved communication & medicine support
- Good medicines optimisation is a key component of safe care for care home residents

## Two key sources underpinning all medicines use in care homes

[NICE SC1](#)  
Managing medicines in care homes (& NG67 for ASC)

CQC [Covid-19: medicines information for ASC providers and general guidance for care homes](#)

## Read



Pharmacy and Medicines Support to Care Homes: Urgent System-Wide Delivery Model  
19 May 2020

Use [SPS Care Home Hub](#)

## Identify training gaps

Use [RPS\\*](#) ([CPPE/APTUK/PCPA/SPS](#) /[RCGP/NHE/NHSI](#))

## COVID-19 Care Homes Training Resource

This resource supports pharmacy professionals who have been deployed to the care home setting in response to the 'call to action' during the COVID-19 pandemic.

\*no need to be a paid member

## Use shared best practice

- Clinical webinars
- See [SharePoint for Covid-19 & Care Homes](#)
- Homely remedies & bulk prescribing

See [PrescQIPP](#)

## Use local guidance

See [BSW MOT \(MOCH\)](#)

## Search additional clinical support tools

See [PCPA\\*](#) Covid-19 Hub

## What can I do?

- Upskill by accessing the resources above to identify knowledge gaps and self-directed learning
- Understand the baseline key documents for good medicines management in care homes
- Use the documents in these resources to respond to care home queries/requests
- Use the MOCH information available via BSW MOT website
- Make contact with each care home in your locality to determine their need; **be a point of contact**
- Agree with practice leads/clinical leads planned approach for SMRs
- Know how to report safeguarding concerns
- Contact MOCH team for list of care homes and contact details, plus last visit reports if appropriate

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Bath and North East Somerset,  
Swindon and Wiltshire  
Clinical Commissioning Group

Glossary		
EHCH	Enhanced Health for Care Homes	
Network DES	Network Contract Direct Enhanced Service Specifications	See BMA summary & NHS Primary Care websites ( <a href="https://www.england.nhs.uk/wp-content/uploads/2020/03/cover-note-gps-commissioners-revised-network-contract-des.pdf">https://www.england.nhs.uk/wp-content/uploads/2020/03/cover-note-gps-commissioners-revised-network-contract-des.pdf</a> )
SMR	Structured Medication Reviews	Start October 1 <sup>st</sup> , 2020, flexing with capacity of Clinical Pharmacists
SPS	Specialist Pharmacy Service	Providers of impartial advice for pharmacists, clinicians, and GPs to improve the use of medicines
RPS	Royal Pharmaceutical Society	
PCPA	Primary Care Pharmacy Association	Independent organisation supporting pharmacists and pharmacy technicians with an active interest in primary care
PrescQipp		NHS funded organisation that supports quality, optimised prescribing for patients
BSW MOT	NHS Bath and North East Somerset, Swindon & Wiltshire CCG Medicines Optimisation Team	<a href="https://prescribing.wiltshireccg.nhs.uk/medicines-optimisation-team">https://prescribing.wiltshireccg.nhs.uk/medicines-optimisation-team</a> and enquiries to: <a href="mailto:bswccg.prescribing@nhs.net">bswccg.prescribing@nhs.net</a>
MOCH	Medicines Optimisation in Care Homes	Used to show staff part of CPPE training pathway, but now more generic to show specific targeted medicine interventions for care home residents
ASC	Adult Social Care	<a href="#">NICE NG67</a> – Managing medicines for adults receiving social care in the community
CQC	Care Quality Commission	Independent regulator of health and adult social care. All care homes need to be CQC-registered (and display registration certificate)
PSNC	Pharmaceutical Services Negotiating Committee	Predominately aimed at pharmacy contractors, <a href="https://psnc.org.uk/the-healthcare-landscape/covid19/">https://psnc.org.uk/the-healthcare-landscape/covid19/</a>

For queries contact MOCH (Medicines Optimisation in Care Homes) teams via:

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Swindon- [swiccg.moch@nhs.net](mailto:swiccg.moch@nhs.net) or 01793 987667

Wiltshire- [wccg.moch@nhs.net](mailto:wccg.moch@nhs.net)